

# OBEDIENCE TRAINING

## RULES AND CLASSROOM POLICIES

### ENROLLMENT

Your completed Group Class Registration form, a copy of your dog's current vaccinations, and check should be received before the first day of class. If you are unable to mail your registration in a timely manner you may enroll by calling 525-5005, you can pay by credit card over the phone and you can have your vaccination records faxed over by your vet to 525-4495.

### SAFETY

In order to protect all human and canine participants in class and to provide an environment that is conducive for learning, we reserve the right to decline entry to any dog who presents behavior issues that may be dangerous, disruptive or that may be exacerbated by participation in a group class. If behavior issues are discovered during class and your trainer determines that it is in everyone's best interest for you to seek private instruction, you will be given a brief consultation on your options and recommendation for future private training and behavior consultation.

### CHILDREN IN CLASS

We are happy to have other family members and children attend group classes. In order to make it a fun and safe experience for every one in the class please review our guidelines:

- Children must be supervised at all times by a parent or adult who is not in class.
- Children must remain with their parent or adult and under parental control at all times.
- Children must refrain from running and yelling or disrupting the class.

Although we do encourage child participation they can become bored during class. The class environment may not be suited for all children. If you feel your child will be a disruption to the class please leave them at home.

Please explain to your children that all dogs are not friendly or comfortable around children, so they should not approach or pet other dogs in class unless they have obtained the owners permission.

### ATTENDANCE

The first class you attend without your dog.

Please call 525-5005 if you are unable to attend a class. We take time preparing for classes and knowing who will be there helps us be better prepared. If your dog is sick and unable to attend class, we encourage you to attend without your dog so you will be able to practice class exercises at home.

### CANCELLATION

If the minimum enrollment for a new class is not met 24 hours prior to the first class the class will be cancelled & rescheduled 2 weeks later.

### REFUNDS

Refunds can be provided if we are notified in writing at least 5 days prior to the first day of class.

No refunds will be made after the first day of class unless the instructor feels your dog is not fit for class. If within the first 3 sessions a dog is unable to attend the rest of the sessions due to illness or injury you can receive a 50% credit toward a future class. We will need a note from your veterinarian. No registration fees will be refunded.